

Career START - School Based Apprenticeship and Traineeship (SATs)

SIT30122 Certificate III in Tourism

Course Overview

Australia, celebrated for its unparalleled natural beauty and adventurous spirit, provides the perfect setting for a thrilling career in tourism!

This course is crafted for those aspiring to excel in the vibrant tourism sector and offers comprehensive hands-on learning experiences.

This qualification will introduce you to a broad range of tourism services, sales, and operations skills and pave way to an exciting career in an ever-evolving industry.

Mode of delivery and training arrangements

This qualification is delivered over 24 months.

- Training will be delivered on the job.

Eligibility Criteria

Eligible Students will be able to be funded for a maximum of one (1) School-based apprenticeship or traineeship and must meet the following criteria:

- Be enrolled in Year 10, 11, or 12 in a Queensland School
- Not be concurrently enrolled in any other Qualifications funded by the Department; and
- Have entered into a training contract (training contract) for a Qualification that is funded by the Department and be registered on the Department's training database.

AT A GLANCE



Duration: 24 months



On the job training



No fees

Career Outcomes

- Tour Coordinator / Guide
- Visitor Information Officer
- Information Desk Staff
- Booking Agent
- Customer Service Agent



**For more information
scan here**



Not eligible? Contact us on 1300 936 864 to discuss other options.



Course Requirements

To achieve a SIT30122 Certificate III in Tourism, 15 units must be completed including 4 core units and 11 elective units.

Core Units	
SITTIND003	Source and use information on the tourism and travel industry
SITXCCS014	Provide service to customers
SITXCOM007	Show social and cultural sensitivity
SITXWHS005	Participate in safe work practices

Elective Units (General Stream)	
SITXCCS010	Provide visitor information
SITTTVL001	Access and interpret product information
SITTTVL005	Prepare customer quotations
SITTTVL004	Sell tourism products or services
SITTTVL003	Provide advice on Australian destinations
BSBTEC201	Use business software applications
BSBTWK201	Work effectively with others
BSBSUS211	Participate in sustainable work practices
SITXHRM007	Coach others in job skills
SIRXSLS001	Sell to the retail customer
BSBTEC302	Design and produce spreadsheets

Elective Units (Wildlife Sanctuary Stream)	
SITXCCS010	Provide visitor information
SITTTVL001	Access and interpret product information
SITTTVL005	Prepare customer quotations
SITTTVL004	Sell tourism products or services
SITTTVL003	Provide advice on Australian destinations
BSBTEC201	Use business software applications
SIRXPDK001	Advise on products and services
SITXFSA005	Use hygienic practices for food safety
SITHFAB021	Provide responsible service of alcohol
SITXFSA006	Participate in safe food handling practices
BSBSUS211	Participate in sustainable work practices

Career START

The Career Start Program is a Queensland Government initiative designed to equip job seekers and workers with the skills and support needed to build sustainable careers in priority and emerging industries.

This program aims to improve access to affordable, high-quality vocational education by offering low-cost Certificate III qualifications and free or subsidised apprenticeships and traineeships. It also expands access to essential foundation skills—such as language, literacy, numeracy and employability capabilities—ensuring individuals are job-ready and confident. Aurora Training Institute is a Skills Assure Supplier under this program for the delivery of this qualification.

Career Start places a strong emphasis on regional and remote inclusion, helping to deliver training where it is most needed across Queensland. The program is purpose-built to strengthen workforce participation, address skill shortages, and create positive student outcomes by aligning

training to real employment opportunities.

Student Co-Contribution Fee

When studying a School-based traineeship you are exempt from paying co-contribution fees under the Career START program whilst still at school but may be required to pay fees if the training contract is converted to full-time or part-time. Aurora Training Institute may advise you if exemptions apply.

More information on this program, including eligibility requirements, subsidy information, concessional student status and program related documents, visit <https://www.qld.gov.au/education/training/funded/career-start>

For more information about how and when Co contribution fees are charged and collected, available student support services and assessment methods, please refer to the Student Handbook which is available on our website.

https://aurora.edu.au/wp-content/uploads/2025/08/QLD_ATI-Student-Handbook-V4.pdf

