

Career START - General Training

## SIT30622 Certificate III in Hospitality

### Course Overview

Every country in the world has a hospitality industry. This career path can lead you to experience new countries, cultures and people!

Learning about customer service, food and beverage service and the hospitality industry itself can all help you on your way. There are so many opportunities within this industry.

### Mode of delivery and training arrangements

This qualification is delivered over 6 months.

Students will be doing both of the following delivery options:

- **Classroom environment:** Weekly classroom sessions at our delivery locations.
- **Online delivery:** Self-paced learning with one-on-one contact with a trainer.

### Eligibility Criteria

The Career START Program has the following eligibility requirements:

- Be a permanent Queensland resident;
- Be an Australian citizen, or Australian permanent resident (includes humanitarian entrant), or temporary resident with the right visa and work permits on the pathway to permanent residency, or a New Zealand citizen;
- Not currently be enrolled in a Qualification;
- Not have previously completed a certificate III or higher-level Qualification within the last 10 years for a general training pathway (qualifications completed as a school student, and foundation skills qualifications, do not count).

**Not eligible? Contact us on 1300 936 864 to discuss other options.**

### AT A GLANCE



Duration: 6 Months



Classroom and  
Online Delivery



\$45



Gold Coast  
Toowoomba  
Townsville

### Employability Skills

- Food and beverage service skills
- Customer service & guest experience
- Workplace health, hygiene & safety in hospitality



For more information  
scan here





## Course Requirements

To achieve a SIT30622 Certificate III in Hospitality, 15 units must be completed including 6 core units and 9 elective units.

<b>Core</b>	
<b>SITXWHS005</b>	Participate in safe work practices
<b>SITXCCS014</b>	Provide service to customers
<b>SITHIND008**</b>	Work effectively in hospitality service
<b>SITXCOM007</b>	Show social and cultural sensitivity
<b>SITHIND006</b>	Source and use information on the hospitality industry
<b>SITXHRM007</b>	Coach others in job skills

<b>Prescribed Elective</b>	
<b>SITXFSA005*</b>	Use hygienic practices for food safety

<b>Electives</b>	
<b>SITXFSA006</b>	Participate in safe food handling practices
<b>SIRXSL001</b>	Sell to the retail customer
<b>SITHFAB025*</b>	Prepare and serve espresso coffee
<b>SITHFAB024*</b>	Prepare and serve non-alcoholic beverages
<b>SITHFAB021</b>	Provide responsible service of alcohol
<b>SITHGAM022</b>	Provide responsible gambling services
<b>SITXFIN007</b>	Process financial transactions
<b>BSBTEC201</b>	Use business software applications

*Due to the complexity of the packaging rules, only units highlighted can be replaced with Other Electives:*

<b>Other Electives</b>	
<b>BSBCMM211</b>	Apply Communication Skills
<b>SITHCCC024</b>	Prepare and present simple dishes
<b>SITHKOP009</b>	Clean kitchen premises and equipment
<b>SITXINV006</b>	Receive, store and maintain stock

*\*\* To successfully complete SITHIND008 - 36 service periods must be completed.*

## Career START

The Career Start Program is a Queensland Government initiative designed to equip job seekers and workers with the skills and support needed to build sustainable careers in priority and emerging industries.

This program aims to improve access to affordable, high-quality vocational education by offering low-cost Certificate III qualifications and free or subsidised apprenticeships and traineeships. It also expands access to essential foundation skills—such as language, literacy, numeracy and employability capabilities—ensuring individuals are job-ready and confident. Aurora Training Institute is a Skills Assure Supplier under this program for the delivery of this qualification.

## Student Co-Contributed Fee

The Student Co-Contributed Fee under the Career START (General Training) Program is \$3.00 per unit and a total cost of \$45.00 (concessional and non-concessional)

This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification and will be required to pay with training.

More information on this program, including eligibility requirements, subsidy information, concessional student status and program related documents, visit <https://www.qld.gov.au/education/training/funded/career-start>

For more information about how and when Co contribution fees are charged and collected, available student support services and assessment methods, please refer to the Student Handbook which is available on our website.

<https://aurora.edu.au/wp-content/uploads/2025/08/QLD ATI-Student-Handbook-V4.pdf>



NATIONALLY RECOGNISED  
TRAINING