



Aurora
TRAINING INSTITUTE



VET in School (VETiS) 2026

SIT20125 Certificate II

in Tourism

Course Overview

Make a career out of your passion for adventure!

With the world now increasingly mobile, job opportunities catering to a constantly travelling population are growing at a rapid rate.

This qualification provides a pathway to work in many tourism and travel industry sectors and for a diverse range of employers including travel agencies, tour wholesalers, tour operators, holiday parks and resorts, attractions, cultural and heritage sites, and any small tourism business.

The SIT20122 Certificate II in Tourism provides you with the fundamental skillset to start your career in the tourism industry.

Mode of delivery and training arrangements

- **Classroom:** Weekly classroom sessions are held at our delivery locations
- **Online**

Eligibility Criteria

Eligible Students must meet the following criteria:

- be first enrolled under the VET in Schools 2026 Program on or after 1 January 2026;
- be enrolled in a Queensland school in Years 10, 11 or 12
- not be an international secondary exchange student in Queensland
- not be enrolled in a Qualification funded by the Department including a school-based apprenticeship or traineeship
- not have previously completed a Qualification funded by the Department under VETiS or a similar program by whatever name; and
- have a genuine interest in pursuing a post-school vocational occupation.

Not eligible? Contact us on 1300 936 864 to discuss other options.

AT A GLANCE



Duration: 9 months



Classroom and Online



No Fees



Weekly classroom sessions

Career Outcomes

- Tour Operator Assistant
- Travel Agency Assistant / Tourism Office Assistant
- Events Organiser / Receptionist



For more information scan here





Course Requirements

To achieve a SIT20125 Certificate II in Tourism, 11 units must be completed including 5 core units and 6 elective units.

Core (5 units below)	
SITTIND003	Source and use information on the tourism and travel industry
SITXCOM007	Show social and cultural sensitivity
SITXWHS005	Participate in safe work practices
SITXCCS011	Interact with customers
SITXCCS009	Provide customer information and assistance
Electives (6 units below)	
SITXCCS010	Provide visitor information
SITTTVL001	Access and interpret product information
SIRXPDK001	Advise on products and services
BSBTWK201	Work effectively with others
BSBTEC201	Use business software applications
BSBSUS211	Participate in sustainable work practices

Career READY (VETiS)

The Career READY Program is funded by the Queensland Government to give eligible students funding to complete a Certificate I or II level qualification while attending secondary school.

Career READY qualifications can be undertaken in years 10, 11 and 12, and may provide credit towards the Queensland Certificate of Education.

Aurora Training Institute is a Skills Assure Supplier under this program for the delivery of this qualification.

QLD State Government Career READY Program is only available for one Certificate II qualification for each student.

As students can only access the Career READY Program subsidy once, it is important that they consider and compare their training options to ensure they align with their chosen career pathway.

Every student that completes or discontinues a Career READY Program, must complete a Student Training and Employment Survey within 3 months.

Fees

There are no student fees applicable for this course.

For more information about how and when Co contribution fees are charged and collected, available student support services and assessment methods, please refer to the Student Handbook which is available on our website. https://aurora.edu.au/wp-content/uploads/2025/08/QLD_ATI-Student-Handbook-V4.pdf

