



Career START - General Training

CHC33021 Certificate III

Certificate III in Individual Support (Ageing)

Course Overview

A CHC33021 Certificate III in Individual Support can lead to a fulfilling career in the community care industry. Those who complete the course in the workplace, learn a person-centred approach to providing support to people with a disability, the elderly or those requiring care.

Mode of delivery and training arrangements

This qualification is delivered over 35 weeks.

Students can choose one of the following delivery options:

- **Classroom environment:** Weekly classroom sessions at our delivery locations,
- Students are required to attend class to complete practical assessments and observations,
- **Online delivery:** Self-paced learning with one-on-one contact with a trainer.

Eligibility Criteria

The Career START Program has the following eligibility requirements:

- Be a permanent Queensland resident;
- Be an Australian citizen, or Australian permanent resident (includes humanitarian entrant), or temporary resident with the right visa and work permits on the pathway to permanent residency, or a New Zealand citizen;
- Not currently be enrolled in a Qualification;
- Not have previously completed a certificate III or higher-level Qualification within the last 10 years for a general training pathway (qualifications completed as a school student, and foundation skills qualifications, do not count);
- Not exceed a maximum of two government-funded apprenticeships/traineeships within a 10-year period

Not eligible? Contact us on 1300 936 864 to discuss other options.

AT A GLANCE



Duration: 35 weeks



Classroom and
Online Delivery



\$45



Gold Coast
Toowoomba
Townsville

Employability Skills

- Communication & interpersonal skills
- Problem-solving and adaptability
- Health, safety & sustainability awareness



For more information
scan here





Course Requirements

To achieve a CHC33021 - Certificate III in Individual Support (Ageing), 15 units must be completed including 9 core units and 6 elective units.

Core Units

CHCCCS031	Provide individualised support
CHCCCS040*	Support independence and wellbeing
CHCCCS038	Facilitate the empowerment of people receiving support
CHCCCS041	Recognise healthy body systems
CHCCOM005	Communicate and work in health or community services
CHCDIV001	Work with diverse people
CHCLEG001	Work legally and ethically
HLTINF006*	Apply basic principles and practices of infection prevention and control
HLTWHS002	Follow safe work practices for direct client care

Elective units (Ageing specialisation)

CHCCCS044	Follow established person-centred behaviour supports
CHCMHS001	Work with people with mental health issues
CHCAGE011*	Provide support to people living with dementia
CHCAGE013	Work effectively in aged care
CHCPAL003	Deliver care services using a palliative approach
HLTAID011	Provide First Aid

**Skills for these units must be demonstrated in a workplace environment*

Students may be required to obtain or provide evidence of a police check, blue and/or yellow card, first aid certificate and vaccination records.

Career START

The Career Start Program is a Queensland Government initiative designed to equip job seekers and workers with the skills and support needed to build sustainable careers in priority and emerging industries.

This program aims to improve access to affordable, high-quality vocational education by offering low-cost Certificate III qualifications and free or subsidised apprenticeships and traineeships. It also expands access to essential foundation skills—such as language, literacy, numeracy and employability capabilities—ensuring individuals are job-ready and confident. Aurora Training Institute is a Skills Assure Supplier under this program for the delivery of this qualification.

Student Co-Contributed Fee

The Student Co-Contributed Fee under the Career START (General Training) Program is \$3.00 per unit and a total cost of \$45.00 (concessional and non-concessional)

This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification and will be required to pay with training.

More information on this program, including eligibility requirements, subsidy information, concessional student status and program related documents, visit <https://www.qld.gov.au/education/training/funded/career-start>

For more information about how and when Co contribution fees are charged and collected, available student support services and assessment methods, please refer to the Student Handbook which is available on our website.

https://aurora.edu.au/wp-content/uploads/2025/08/QLD_ATI-Student-Handbook-V4.pdf



NATIONALLY RECOGNISED
TRAINING