



HIGHER LEVEL SKILLS

SIT50422 - Diploma

of Hospitality Management

Course Overview

Pursue your passion for people in one of the biggest industries in the world!

The hospitality sector is among the fastest-growing industries in Australia and the demand for skilled operators is rapidly increasing.

The SIT50422 - Diploma of Hospitality Management reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations.

Eligibility Criteria

To be eligible for the Higher Level Skills program, individuals must:

- ✔ Be aged 15 years or over;
- ✔ Be no longer at school;
- ✔ Permanently reside in Queensland;
- ✔ Be an Australian citizen, Australian permanent resident (includes humanitarian entrant), temporary resident with the necessary visa and work permits on the pathway to permanent residency, or a New Zealand citizen; and
- ✔ Not hold, and not be enrolled in, a certificate IV or higher-level qualification, not including qualifications completed at school and foundation skills training.

Course Delivery

The SIT50422 - Diploma of Hospitality Management is delivered over a period up to 18 months through an external delivery model.

Training and assessment will be delivered online and in the workplace.

Students will need to complete a number of service periods in a hospitality setting to fulfil the requirements of this qualification.

AT A GLANCE



18 Months



External Delivery



Student
Contribution Fee

CAREER OPPORTUNITIES

- Front of House Manager
- Restaurant or Banquet Manager
- Catering Manager
- Restaurant or Café Owner and Operator
- Hospitality Manager
- Bar Manager



Proud to be a Queensland Government
subsidised training provider



NATIONALLY RECOGNISED
TRAINING



Course Requirements

To achieve a SIT50422 - Diploma of Hospitality Management, 28 units must be completed including 11 core units and 17 elective units.

Core Units

SITXCCS015	Enhance customer service experiences	SITXHRM008	Roster staff
SITXCCS016	Develop and manage quality customer service practices	SITXHRM009	Lead and manage people
SITXCOM010	Manage conflict	SITXMGT004	Monitor work operations
SITXFIN009	Manage finances within a budget	SITXMGT005	Establish and conduct business relationships
SITXFIN010	Prepare and monitor budgets	SITXWHS007	Implement and monitor work health and safety practices
SITXGLC002	Identify and manage legal risks and comply with law		

Elective Units

SITXFSA005	Use hygienic practices for food safety	SITHGAM022	Provide responsible gambling services
SITHIND008	Work effectively in hospitality service ##	SITXINV006	Receive, store and maintain stock *
SITTTVL001	Access and interpret product information	SITXINV007	Purchase goods
SITTTVL004	Sell tourism products or services	SITHIND006	Source and use information on the hospitality industry
SITXCCS010	Provide visitor information	BSBTWK503	Manage meetings
SITHFAB021	Provide responsible service of alcohol	BSBSUS511	Develop workplace policies and procedures for sustainability
SITHFAB024	Prepare and serve non-alcoholic beverages * ###	SITXFIN007	Process financial transactions
SITHFAB025	Prepare and serve espresso coffee *	BSBOPS502	Manage business operational plans
SITXFSA006	Participate in safe food handling practices		

* Prerequisite is SITXFSA005 - Use hygienic practices for food safety

Students are required to complete 36 service periods

Students are required to complete 3 service periods

Higher Level Skills Program

The Higher Level Skills program aims to assist eligible individuals to gain the skills required to secure employment or career advancement in a priority industry or transition to university to continue their studies.

The Higher Level Skills program is funded by the Queensland Government to give eligible individuals a subsidy toward the training costs in selected Certificate IV and above qualifications.

Every student that participates in a Higher Level Skills course must complete a Student Training and Employment Survey within 3 months.

For more information on the Higher Level Skills program and FAQs, visit <https://desbt.qld.gov.au/training/training-careers/incentives/highskills>.

Student Contribution Fee

The Student Contribution Fee under the Higher Level Skills program is \$2 per unit (a total cost of \$56 concessional and non-concessional). This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.