

DIPLOMAS

CHC52021 - Diploma of Community Services

Course Overview

Do you gain satisfaction out of making a positive difference in your community?

Take a step towards a career in the community services sector and learn the high level skills needed for a role with a community organisation.

This qualification reflects the roles of community services and case management workers, and provides specialised skills in the managing, coordinating and/or delivery of person-centred services to individuals, groups and communities.

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management; program coordination or the development of new business opportunities.

Course Delivery

The CHC52021 - Diploma of Community Services is delivered over a period of 18 months through an external delivery model.

Training and assessment will be delivered online and in the workplace.

Students will need to complete at least 200 hours of work placement to fulfil the requirements of the qualification.

Entry Requirements

There are no prerequisites for entry into this course.

AT A GLANCE



18 Months



External Delivery



\$7,995 ^

CAREER OPPORTUNITIES

- Case Manager
- Community Services Worker
- Support Facilitator
- Family Services Coordinator
- Support Facilitator (Community Services)



NATIONALLY RECOGNISED
TRAINING



Course Requirements

To achieve a CHC52021 - Diploma of Community Services, 20 units must be completed including 12 core units and 8 elective units (students must choose either the Case Management Specialisation or the General Electives).

Core Units

CHCCCS004	Assess co-existing needs	CHCDIV001	Work with diverse people
CHCCCS007	Develop and implement service programs	CHCDIV002	Promote Aboriginal and/or Torres Strait Islander cultural safety
CHCCCS019	Recognise and respond to crisis situations	CHCLEG003	Manage legal and ethical compliance
CHCCSM013	Facilitate and review case management *	CHCMGT005	Facilitate workplace debriefing and support processes
CHCDEV005	Analyse impacts of sociological factors on people in community work and services *	CHCPRP003	Reflect on and improve own professional practice
CHCDFV001	Recognise and respond appropriately to domestic and family violence	HLTWHS003	Maintain work health and safety

Elective Units

Case Management Specialisation

CHCCSM009	Facilitate goal-directed planning
CHCCSM012	Coordinate complex case requirements
CHCCSM014	Provide case management supervision
CHCCSM015	Undertake case management in a child protection framework
CHCCCS009	Facilitate responsible behaviour
CHCCOM003	Develop workplace communication strategies
CHCMHS001	Work with people with mental health issues
CHCMHS011	Assess and promote social, emotional and physical wellbeing

General Electives

CHCADV002	Provide advocacy and representation services
CHCCCS009	Facilitate responsible behaviour
CHCCDE027	Implement community development strategies
CHCCOM003	Develop workplace communication strategies
CHCDIV003	Manage and promote diversity
CHCMHS001	Work with people with mental health issues
CHCMHS011	Assess and promote social, emotional and physical wellbeing
CHCPOL002	Develop and implement policy

* 100 hours of work placement in a community services setting will need to be completed as part of this unit.

Please note that work placement hours cannot be completed concurrently with workplace hours specified in any other unit of competency. At least 200 hours of work placement must be completed to fulfil the requirements of the qualification.

Payment Method / Cost ^

\$7,995. Flexible payment options are available. Contact Aurora Training Institute for further information.