

SIT30122 - Certificate III in Tourism

Course Overview

Australia, celebrated for its unparalleled natural beauty and adventurous spirit, provides the perfect setting for a thrilling career in tourism!

This course is crafted for those aspiring to excel in the vibrant tourism sector and offers comprehensive hands-on learning experiences.

This qualification will introduce you to a broad range of tourism services, sales, and operations skills and pave way to an exciting career in an ever-evolving industry.

Course Delivery

The SIT30122 - Certificate III in Tourism is delivered over 24 months. Trainers will deliver training at school and/or on the job with regular workplace visits.

Entry Requirements

- ✔ School Principal or authorised representative, must support and give approval for the SAT
- ✔ Some training and/or work must take place during school hours
- ✔ The employer, student and parent (if applicable and appropriate) must commit to the minimum paid work requirements
- ✔ The consent of the parent of guardian (if applicable and appropriate) is required where the student is under the age of 18

Eligibility Criteria

- ✔ Student currently attending school (Years 10, 11 or 12)
- ✔ Student progressing towards the attainment of a QCE or equivalent and a vocational qualification

AT A GLANCE



24 Months



On-The-Job
Delivery



Up to 8 credits
towards QCE

CAREER OPPORTUNITIES

- Customer Service Agent
- Adventure Tourism Guide
- Booking Agent
- Operations Consultant
- Sales Consultant
- Visitor Information Officer
- Reservations Sales Agent



Proud to be a Queensland Government
subsidised training provider



NATIONALLY RECOGNISED
TRAINING



Course Requirements

To achieve a SIT30122 - Certificate III in Tourism, 15 units must be completed including 4 core units and 11 elective units.

Core Units

- SITTIND003** Source and use information on the tourism and travel industry
- SITXCCS014** Provide service to customers
- SITXCOM007** Show social and cultural sensitivity
- SITXWHS005** Participate in safe work practices

Elective Units

- SITTTVL001** Access and interpret product information
- SITTTVL003** Provide advice on Australian destinations
- SITTTVL004** Sell tourism products or services
- SITTTVL006** Book tourism products and process documentation
- SITXCCS010** Provide visitor information
- SIRXSL001** Sell to the retail customer
- BSBTWK201** Work effectively with others
- BSBTEC201** Use business software applications
- BSBTEC302** Design and produce spreadsheets
- BSBSUS211** Participate in sustainable work practices
- SITXHRM007** Coach others in job skills

User Choice Program

Under the User Choice program, the Queensland Government provides a public funding contribution towards the cost of training for eligible Queensland apprentices and trainees.

Aurora Training Institute is a Skills Assure supplier under this program for the delivery of this Certificate III qualification as a traineeship pathway for new and existing employees.

Students have only one opportunity for funding as an apprentice or trainee under the User Choice program. Apprenticeships and traineeships completed whilst attending school are not counted.

For more information on the User Choice program visit the Queensland Government website at <https://desbt.qld.gov.au/training/training-careers/incentives/userchoice>.

Co-Contribution Fee

When studying a School-based apprenticeship or traineeship you are exempt from paying co-contribution fees under the User Choice program whilst still at school but may be required to pay fees if the training contract is converted to full-time or part-time. Aurora Training Institute may advise you if exemptions apply.

The Co-Contribution Fee under the User Choice program is dependent on the elective choice. Fees are paid at a rate of \$1.60 per nominal hour. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

The contribution fee may be paid on behalf of the student by their employer or a third party unrelated to Aurora Training Institute.