

Certificate III in Tourism (Holiday Parks and Resorts)

Course Overview

Australia, celebrated for its unparalleled natural beauty and adventurous spirit, provides the perfect setting for a thrilling career in tourism!

This course is crafted for those aspiring to excel and offers hands-on learning experiences at some of the country's top attractions, theme parks and luxury resorts.

Course Delivery

The SIT30122 - Certificate III in Tourism (Holiday Parks and Resorts) is delivered over 24 months. Trainers will deliver training at school and/or on the job with regular workplace visits.

Entry Requirements

- School Principal or authorised representative, must support and give approval for the SAT
- Some training and/or work must take place during school hours
- The employer, student and parent (if applicable and appropriate) must commit to the minimum paid work requirements
- The consent of the parent of guardian (if applicable and appropriate) is required where the student is under the age of 18

Eligibility Criteria

- Student currently attending school (Years 10, 11 or 12)
- Student progressing towards the attainment of a QCE or equivalent and a vocational qualification



24 Months



On-The-Job Delivery



Up to 8 credits towards QCE

CAREER OPPORTUNITIES

- Customer Service Agent
- Adventure Tourism Guide
- Booking Agent
- Operations Consultant
- Sales Consultant
- Visitor Information Officer
- Reservations Sales Agent







Course Requirements

To achieve a SIT30122 - Certificate III in Tourism (Holiday Parks and Resorts), 15 units must be completed including 4 core units and 11 elective units.

Core Units

SITTIND003	Source and use information on the tourism and travel industry
SITXCCS014	Provide service to customers
SITXCOM007	Show social and cultural sensitivity
SITXWHS005	Participate in safe work practices

Elective Units

SITHACS009	Clean premises and equipment
SITHACS011	Prepare rooms for guests
SITHACS016	Provide accommodation reception services
SITTIND004	Source and use information on the holiday park and resort industry
SITTTVL001	Access and interpret product information
SITTTVL004	Sell tourism products or services
SIRXPDK001	Advise on products and services
SIRXSLS001	Sell to the retail customer
BSBTWK201	Work effectively with others
BSBTEC201	Use business software applications
SITXFIN007	Process financial transactions

User Choice Program

Under the User Choice program, the Queensland Government provides a public funding contribution towards the cost of training for eligible Queensland apprentices and trainees.

Aurora Training Institute is a Skills Assure supplier under this program for the delivery of this Certificate III qualification as a traineeship pathway for new and existing employees.

Students have only one opportunity for funding as an apprentice or trainee under the User Choice program. Apprenticeships and traineeships completed whilst attending school are not counted.

For more information on the User Choice program visit the Queensland Government website at https://desbt.qld.gov.au/training/training-careers/incentives/userchoice.

Co-Contribution Fee

When studying a School-based apprenticeship or traineeship you are exempt from paying co-contribution fees under the User Choice program whilst still at school but may be required to pay fees if the training contract is converted to full-time or part-time. Aurora Training Institute may advise you if exemptions apply.

The Co-Contribution Fee under the User Choice program is dependent on the elective choice. Fees are paid at a rate of \$1.60 per nominal hour. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

The contribution fee may be paid on behalf of the student by their employer or a third party unrelated to Aurora Training Institute.