

DIPLOMAS

CHC52021 Diploma

of Community Services

Course Overview

Do you gain satisfaction out of making a positive difference in your community?

Take a step towards a career in the community services sector and learn the high level skills needed for a role with a community organisation.

This qualification reflects the roles of community services and case management workers, and provides specialised skills in the managing, coordinating and/or delivery of person-centred services to individuals, groups and communities.

At this level, workers have specialised skills in community services and work autonomously under broad directions from senior management. Workers are usually providing direct support to individuals or groups of individuals. Workers may also have responsibility for the supervision of other workers and volunteers and/or case management; program coordination or the development of new business opportunities.

Course Delivery

The CHC52021 - Diploma of Community Services is delivered over 18 months with a external delivery model.

Training and assessment will be delivered online and in the workplace. Students will need to complete at least 200 hours of work placement.

Entry Requirements

There are no prerequisites for entry into this course.

AT A GLANCE



18 Months



External Delivery



\$7,995[^]

CAREER OPPORTUNITIES

- Case Manager
- Community Services Worker
- Support Facilitator
- Family Services Coordinator
- Support Facilitator (Community Services)



Course Requirements

To achieve a CHC52021 - Diploma of Community Services, 20 units must be completed including 12 core units and 8 elective units. Students can choose either the Case Management Specialisation Electives or General Electives.

Core Units

- CHCLEG003** Manage legal and ethical compliance
- HLTWHS003** Maintain work health and safety
- CHCDIV001** Work with diverse people
- CHCCCS007** Develop and implement service programs
- CHCCCS004** Assess co-existing needs
- CHCDEV005**** Analyse impacts of sociological factors on people in community work and services
- CHCDFV001** Recognise and respond appropriately to domestic and family violence
- CHCDIV002** Promote Aboriginal and/or Torres Strait Islander cultural safety
- CHCPRP003** Reflect on and improve own professional practice
- CHCCCS019** Recognise and respond to crisis situations
- CHCCSM013**** Facilitate and review case management
- CHCMGT005** Facilitate workplace debriefing and support processes

Elective Units:

Case Management Specialisation Stream Elective Units

- CHCCSM009** Facilitate goal-directed planning
- CHCCSM012** Coordinate complex case requirements
- CHCCSM014** Provide case management supervision
- CHCCSM015** Undertake case management in a child protection framework
- CHCMHS001** Work with people with mental health issues
- CHCMHS011** Assess and promote social, emotional and physical wellbeing
- CHCCCS009** Facilitate responsible behaviour
- CHCCOM003** Develop workplace communication strategies

General Stream Elective Units

- CHCMHS001** Work with people with mental health issues
- CHCMHS011** Assess and promote social, emotional and physical wellbeing
- CHCCCS009** Facilitate responsible behaviour
- CHCCOM003** Develop workplace communication strategies
- CHCCDE027** Implement community development strategies
- CHCDIV003** Manage and promote diversity
- CHCPOL002** Develop and implement policy
- CHCADV002** Provide advocacy and representation services

* Students are required to complete at least 200 hours of work placement within a community service workplace.

Payment Method / Cost [^]

\$7,995. Flexible payment options are available. Contact Aurora Training Institute for further information.