

CERTIFICATE 3 GUARANTEE PROGRAM

SIT30122 Certificate III in Tourism

Course Overview

The tourism industry is ever changing and exciting!

Australia, renowned for its unmatched natural beauty and adventurous spirit, offers an ideal backdrop for the SIT30122 - Certificate III in Tourism. This course is designed for those looking to excel in the fast-paced tourism sector, providing an in-depth look at Australia's diverse landscapes—from stunning beaches to ancient forests and vibrant cities. It offers practical learning experiences at some of the country's premier attractions, including theme parks and luxury resorts. Aimed at individuals eager to master a wide range of tourism services, sales, and operations skills, this qualification prepares you for a dynamic career in a rich and varied industry.

Course Delivery

The SIT30116 Certificate III in Tourism is delivered within 12 months. Students can choose one of the following delivery options:

Classroom environment: Weekly classroom sessions at our delivery locations.

Flexible delivery: Self-paced learning with one-on-one contact with a trainer.

Eligibility Criteria

The Certificate 3 Guarantee program has the following eligibility requirements:

- ✔ Be a permanent resident of Queensland aged 15 years or above; and
- ✔ No longer be at school (with the exception of VET in school students); and
- ✔ Not have completed or be enrolled in a Certificate III (or higher qualification), this does not include qualifications completed at school; and
- ✔ Be an Australian or New Zealand citizen or Australian permanent resident (including humanitarian entrants), or a temporary resident with the necessary visa and work permits on the pathway to permanent residency.

Not eligible? Contact us to discuss other options.

AT A GLANCE



Within 12 Months



Classroom or
Flexible Delivery



\$30 ^

CAREER OPPORTUNITIES

- Customer Service Agent
- Adventure Tourism Guide
- Booking Agent
- Operations Consultant



Proud to be a Queensland Government
subsidised training provider



NATIONALLY RECOGNISED
TRAINING



Course Requirements

To achieve a SIT30122 - Certificate III in Tourism, 15 units must be completed including 4 core units and 11 elective units.

Core Units

- SITTIND003** Source and use information on the tourism and travel industry
- SITXCCS014** Provide service to customers
- SITXCOM007** Show social and cultural sensitivity
- SITXWHS005** Participate in safe work practices

Electives

Group A - Tourism Operations

- SITTTVL001** Access and interpret product information
- SITXCCS010** Provide visitor information
- SITTTVL006** Book tourism products and process documentation
- SITTTVL004** Sell tourism products or services
- SITTTVL003** Provide advice on Australian destinations

Group E - General electives

Client and Customer Service, and Sales

- SIRXSL001** Sell to the retail customer

Communication and Teamwork

- BSBTWK201** Work effectively with others

Group E - General electives continued

Environmental Sustainability

- BSBSUS211** Participate in sustainable work practices

Human Resource Management

- SITXHRM007** Coach others in job skills

Computer Operations and ICT Management

- BSBTEC201** Use business software applications
- BSBTEC302** Design and produce spreadsheet

Certificate 3 Guarantee Program

The Certificate 3 Guarantee program is funded by the Queensland Government and supports eligible individuals to complete their first post-school Certificate III level qualification and increase their skills to move into employment, re-enter the workforce or advance their career.

Aurora Training Institute is a Skills Assure supplier for the delivery of this Certificate III qualification. As you can only access the Certificate 3 Guarantee program funding once, it is important that you consider your training options carefully and ensure they align with your chosen career pathway.

As a condition of your enrolment, you will be required to complete a student training and employment survey within three months of finishing or discontinuing your training.

For more information on the Certificate 3 Guarantee program, including eligibility requirements, subsidy information, concessional student status and program related documents, visit <https://desbt.qld.gov.au/training/training-careers/incentives/certificate3>.

Student Contribution Fee [^]

The Student Contribution Fee under the Certificate 3 Guarantee program is \$2 per unit and a **total cost of \$30 (concessional and non-concessional)**. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification and will be required to be paid before training commences.