

HIGHER LEVEL SKILLS

## SIT50422 - Diploma

# of Hospitality Management

### Course Overview

Pursue your passion for people in one of the biggest industries in the world!

The hospitality sector is among the fastest-growing industries in Australia and the demand for skilled operators is rapidly increasing.

Whether you are currently working in the industry or you are completely fresh to hospitality, this course will get you started on your journey to an exciting and rewarding career.

The SIT50422 - Diploma of Hospitality Management reflects the role of highly skilled senior operators who use a broad range of hospitality skills combined with managerial skills and sound knowledge of industry to coordinate hospitality operations.

This qualification provides a pathway to work in any hospitality settings such as restaurants, hotels, motels, catering operations, clubs, pubs, cafés, and coffee shops.

### Course Delivery

Higher Level Skills is available through Recognition of Prior Learning (RPL) to eligible existing workers and/or practitioners who can demonstrate pre-existing skills, knowledge and experience gained through working and learning in this field of employment.

All applicants for the SIT50422 - Diploma of Hospitality Management will be pre-assessed by our training professionals to determine their eligibility for Higher Level Skills through RPL.

Students will need to complete a number of service periods in a hospitality setting to fulfil the requirements of this qualification.

The SIT50422 - Diploma of Hospitality Management is delivered over a period up to 12 months with a blended delivery model. Course duration will be individual to each student based on how many units of competency need to be completed after the RPL process.

### AT A GLANCE



12 Months



Blended Delivery



Student  
Contribution Fee

### CAREER OPPORTUNITIES

- Front of House Manager
- Restaurant or Banquet Manager
- Catering Manager
- Restaurant or Café Owner and Operator
- Hospitality Manager
- Bar Manager



Proud to be a Queensland Government  
subsidised training provider





## Course Requirements

To achieve a SIT50422 - Diploma of Hospitality Management, 28 units must be completed including 11 core units and 17 elective units.

### Core Units

- SITXCCS015** Enhance customer service experiences
- SITXCCS016** Develop and manage quality customer service practices
- SITXCOM010** Manage conflict
- SITXFIN009** Manage finances within a budget
- SITXFIN010** Prepare and monitor budgets
- SITXGLC002** Identify and manage legal risks and comply with law
- SITXHRM008** Roster staff
- SITXHRM009** Lead and manage people
- SITXMGT004** Monitor work operations
- SITXMGT005** Establish and conduct business relationships
- SITXWHS007** Implement and monitor work health and safety practices

### Elective Units

- SITXFSA005** Use hygienic practices for food safety
- SITHIND008** Work effectively in hospitality service ##
- SITTTVL001** Access and interpret product information
- SITTTVL004** Sell tourism products or services
- SITXCCS010** Provide visitor information
- SITHFAB021** Provide responsible service of alcohol
- SITHFAB024** Prepare and serve non-alcoholic beverages \* ###
- SITHFAB025** Prepare and serve espresso coffee \*
- SITXFSA006** Participate in safe food handling practices
- SITHGAM022** Provide responsible gambling services
- SITXINV006** Receive, store and maintain stock \*
- SITXINV007** Purchase goods
- SITHIND006** Source and use information on the hospitality industry
- BSBTWK503** Manage meetings
- BSBSUS511** Develop workplace policies and procedures for sustainability
- SITXFIN007** Process financial transactions
- BSBOPS502** Manage business operational plans

\* Prerequisite is SITXFSA005 - Use hygienic practices for food safety

## Students are required to complete 36 service periods

### Students are required to complete 3 service periods



## Eligibility Criteria

To be eligible for the Higher Level Skills program, individuals must:

- ✔ Be aged 15 years or over;
- ✔ Be no longer at school;
- ✔ Permanently reside in Queensland;
- ✔ Be an Australian citizen, Australian permanent resident (includes humanitarian entrant), temporary resident with the necessary visa and work permits on the pathway to permanent residency, or a New Zealand citizen; and
- ✔ Not hold, and not be enrolled in, a certificate IV or higher-level qualification, not including qualifications completed at school and foundation skills training.

## Entry Requirements

There are no entry requirements for this qualification.

## Higher Level Skills Program

The Higher Level Skills program aims to assist eligible individuals to gain the skills required to secure employment or career advancement in a priority industry or transition to university to continue their studies.

The Higher Level Skills program is funded by the Queensland Government to give eligible individuals a subsidy toward the training costs in selected Certificate IV and above qualifications.

Every student that participates in a Higher Level Skills course must complete a Student Training and Employment Survey within 3 months.

For more information on the Higher Level Skills program and FAQs, visit <https://desbt.qld.gov.au/training/training-careers/incentives/highskills>.

## Student Contribution Fee

The Student Contribution Fee under the Higher Level Skills program is \$20 per unit and total **cost of \$560 for non-concessional students** and \$5 per unit and a **total cost of \$140 for concessional students**.

This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

## Pathways To University

Students who successfully complete the SIT50422 - Diploma of Hospitality Management may choose to undertake further studies in a bachelor's degree at university.

Aurora Training Institute has articulation agreements in place with some of Australia's top universities.

### How does this benefit you?

- ✔ Allows you to plan your study and career path in advance;
- ✔ Access non-traditional entry to Higher Education by elevating your university selection rank through prior learning;
- ✔ Studying a vocational qualification could assist in reducing your study duration/time at university, which could be advantageous for your chosen career path;
- ✔ Build academic skills and confidence progressively, over time and facilitate life-long-learning; and
- ✔ Reduce the overall cost and duration of a degree!

For more information on a pathway to a bachelor's degree with Aurora, visit <https://aurora.edu.au/pathways-to-university>.