



CHC52015 Diploma of Community Services



12 months



Regular Training



Flexible Delivery



\$7,995

Flexible payment options

Are you ready to make a difference?

Gain specialised skills in community services and prepare yourself for the role of supervisor or manager.

This qualification reflects the roles of community services and case management workers involved in the managing, coordinating and/or delivery of person-centred services to individuals, groups and communities.

Entry Requirements

There are no prerequisites for entry into this course.

Course Delivery

This course is delivered over 12 months with a blended delivery model. Training and assessment will be delivered online and in the workplace. Students will need to complete at least 100 hours of work placement.

Payment Method / Cost

\$7,995. Flexible payment options are available. Contact Aurora Training Institute for further information.

Career Pathways



Community Services Worker



Neighbourhood Centre Worker



Case manager



Community Development Officer

LET'S GET SOCIAL



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CHC52015

Diploma of Community Services

Course Requirements

To achieve a Diploma of Community Services 16 units must be completed including 8 core units and 8 elective units. Choose either the case management electives or general electives.

Core Units:

CHCCS007	Develop and implement service programs
CHCCOM003	Develop workplace communication strategies
CHCDEV002	Analyse impacts of sociological factors on clients in community work and services*
CHCDIV003	Manage and promote diversity
CHCLEG003	Manage legal and ethical compliance
CHCMGT005	Facilitate workplace debriefing and support processes
CHCPRP003	Reflect on and improve own professional practice
HLTWHS004	Manage work health and safety

Elective Units:

Case Management Electives

CHCCS004	Assess co-existing needs
CHCCSM004	Coordinate complex case requirements
CHCCSM005	Develop, facilitate and review all aspects of case management
CHCCSM006	Provide case management supervision
CHCMHS001	Work with people with mental health issues
CHCMHS011	Assess and promote social, emotional and physical wellbeing
BSBWOR502	Lead and manage team effectiveness
BSBWOR403	Manage stress in the workplace

General Electives

CHCCDE011	Implement community development strategies
CHCCS009	Facilitate responsible behaviour
CHCCS019	Recognise and respond to a crisis
CHCADV002	Provide advocacy and representation services
CHCMHS001	Work with people with mental health issues
CHCMHS011	Assess and promote social, emotional and physical wellbeing
BSBWOR502	Lead and manage team effectiveness
BSBWOR403	Manage stress in the workplace



* This unit includes 100 hours of work within a community services workplace.