



VET IN SCHOOLS (VETiS) PROGRAM

SIT20122 - Certificate II in Tourism

Course Overview

Make a career out of your passion for adventure!

With the world now increasingly mobile, job opportunities catering to a constantly travelling population are growing at a rapid rate.

This qualification provides a pathway to work in many tourism and travel industry sectors and for a diverse range of employers including travel agencies, tour wholesalers, tour operators, holiday parks and resorts, attractions, cultural and heritage sites, and any small tourism business.

The SIT20122 - Certificate II in Tourism provides you with the fundamental skillset to start your career in the tourism industry.

Course Delivery

The SIT20122 - Certificate II in Tourism is delivered within 6 - 12 months.

Training and assessment will be delivered in weekly classroom sessions at the school.

Eligibility Criteria

To be eligible to enrol in the VET in Schools program, you must:

- ✔ Be enrolled at school (year 10, 11 or 12); and
- ✔ Be a Queensland resident; and
- ✔ Be an Australian or New Zealand Citizen, or Australian permanent resident (including humanitarian entrants), or a temporary resident with the necessary visa and work permits on the pathway to permanent residency; and
- ✔ Have not already exhausted Certificate II VETiS funding.

QLD State Government VETiS funding is only available for one Certificate II qualification for each student.

AT A GLANCE



6-12 Months



Classroom
Delivery



No Contribution

CAREER OPPORTUNITIES

- Tour Operator Assistant
- Retail Assistant (Tourism)
- Travel Agency Assistant
- Tourism Office Assistant / Worker
- Events Organiser
Receptionist
- Museum Attendant





Course Requirements

To achieve a SIT20122 - Certificate II in Tourism, a total of 11 units must be completed including 5 core units and 6 elective units as listed below.

Core Units

- SITTIND003** Source and use information on the tourism and travel industry
- SITXCCS009** Provide customer information and assistance
- SITXCCS011** Interact with customers
- SITXCOM007** Show social and cultural sensitivity
- SITXWHS005** Participate in safe work practices

Elective Units

- SIRXPDK001** Advise on products and services
- SITXCCS010** Provide visitor information
- SITTTVL001** Access and interpret product information
- BSBTWK201** Work effectively with others
- BSBTEC201** Use business software applications
- SITTTVL004** Sell tourism products and services

Vocational Education and Training in Schools (VETiS) Program

The VETiS program is funded by the Queensland Government to give eligible students funding to complete a Certificate I or II level qualification while attending secondary school.

VETiS qualifications can be undertaken in years 10, 11 and 12, and may provide credit towards the Queensland Certificate of Education.

Aurora Training Institute is a Skills Assure supplier under this program for the delivery of this Certificate II qualification.

As students can only access the VET in Schools subsidy once, it is important that you consider and compare your training options to ensure they align with your chosen career pathway.

Every student that completes or discontinues a VET in Schools course must complete a Student Training and Employment Survey within 3 months.

For more information on the VETiS program and FAQs, visit the Queensland Government website at <https://desbt.qld.gov.au/training/training-careers/incentives/vetis>.

Fees

There are no student fees applicable for this course.