

HIGHER LEVEL SKILLS

# CHC52015 - Diploma of Community Services

## Course Overview

This qualification reflects the roles of community services and case management workers and provides specialised skills in the managing, coordinating and/or delivery of person-centred services to individuals, groups and communities.

## Eligibility Criteria

To be eligible to enrol in the Higher Level Skills program, you must:

- ✔ Be aged 15 years or above; and
- ✔ Be no longer at school; and
- ✔ Be a Queensland resident permanently residing in Queensland (i.e. an Australia citizen, permanent resident or a New Zealand citizen); and
- ✔ Not have previously completed or currently be enrolled in a Certificate IV level qualification (or higher) - Certificate IV qualifications completed at secondary school are not counted; and
- ✔ To be eligible to complete the CHC52015 - Diploma of Community Services, individuals must be an Existing Worker in the Community Services and Health industry, which includes parents and unpaid carers of NDIS participants.

## Course Delivery

Higher Level Skills is available through Recognition of Prior Learning (RPL) to eligible existing workers and/or practitioners who can demonstrate pre-existing skills, knowledge and experience gained through working and learning in this field of employment. All applicants for the CHC52015 - Diploma of Community Services will be pre-assessed by our training professionals to determine their eligibility for Higher Level Skills through RPL.

Students will need to complete at least 100 hours of work placement to fulfil the requirements of the qualification.

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## AT A GLANCE



12 Months



Flexible Delivery



Student  
Contribution Fee

## CAREER OPPORTUNITIES

- Case Manager
- Community Services Worker
- Support Facilitator
- Family Services Coordinator
- Support Facilitator (Community Services)



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NATIONALLY RECOGNISED  
TRAINING



## Course Delivery (continued)

The CHC52015 - Diploma of Community Services is delivered over a period up to 12 months with a flexible learning approach. Course duration will be individual to each student based on how many units of competency need to be completed after the RPL process.

## Course Requirements

To achieve a CHC52015 - Diploma of Community Services, 16 units must be completed including 8 core units and 8 elective units. Choose either the Case Management Specialisation or General Electives.

### Core Units

<b>CHCCCS007</b>	Develop and implement service programs	<b>CHCLEG003</b>	Manage legal and ethical compliance
<b>CHCCOM003</b>	Develop workplace communication strategies	<b>CHCMGT005</b>	Facilitate workplace debriefing and support processes
<b>CHCDEV002</b>	Analyse impacts of sociological factors on clients in community work and services *	<b>CHCPRP003</b>	Reflect on and improve own professional practice
<b>CHCDIV003</b>	Manage and promote diversity	<b>HLTWHS004</b>	Manage work health and safety

### Elective Units

#### Case Management Specialisation

<b>CHCCCS004</b>	Assess co-existing needs
<b>CHCCSM004</b>	Coordinate complex case requirements
<b>CHCCSM005</b>	Develop, facilitate and review all aspects of case management
<b>CHCCSM006</b>	Provide case management supervision
<b>CHCMHS001</b>	Work with people with mental health issues
<b>CHCMHS011</b>	Assess and promote social, emotional and physical wellbeing
<b>BSBWOR403</b>	Manage stress in the workplace
<b>BSBWOR502</b>	Lead and manage team effectiveness

#### General Electives

<b>CHCCDE011</b>	Implement community development strategies
<b>CHCADV002</b>	Provide advocacy and representation services
<b>CHCCCS009</b>	Facilitate responsible behaviour
<b>CHCCCS019</b>	Recognise and respond to crisis situations
<b>CHCMHS001</b>	Work with people with mental health issues
<b>CHCMHS011</b>	Assess and promote social, emotional and physical wellbeing
<b>BSBWOR403</b>	Manage stress in the workplace
<b>BSBWOR502</b>	Lead and manage team effectiveness

\* 100 hours of work placement in a community services setting will need to be completed as part of this unit.

## Higher Level Skills Program

The Higher Level Skills program aims to assist eligible individuals to gain the skills required to secure employment or career advancement in a priority industry or transition to university to continue their studies.

The Higher Level Skills program is funded by the Queensland Government to give eligible individuals a subsidy toward the training costs in selected Certificate IV and above qualifications.

Every student that participates in a Higher Level Skills course must complete a Student Training and Employment Survey within 3 months.

For more information on the Higher Level Skills program and FAQs, visit <https://desbt.qld.gov.au/training/training-careers/incentives/highskills>.

## Student Contribution Fee <sup>^</sup>

The Student Contribution Fee under the Higher Level Skills program is \$20 per unit and total **cost of \$320 for non-concessional students** and \$5 per unit and a **total cost of \$80 for concessional students**. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.