

# CHC32015 - Certificate III in Community Services

## Course Overview

Do you gain satisfaction out of making a positive difference in your community?

With the expected employment growth in community services over the next 5 years, there's never been a more important time to consider a career in this sector.

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services.

Work may include day-to-day support of individuals in community settings or support the implementation of specific community-based programs.

## Course Delivery

The CHC32015 - Certificate III in Community Services is delivered over 12 - 18 months.

Trainers will deliver training on the job with regular workplace visits.

## Eligibility Criteria

To be eligible to receive subsidised training under the User Choice program you must:

- ✔ Be employed in an approved apprenticeship or traineeship; and
- ✔ Have entered a training contract for a qualification funded by the government; and
- ✔ Have selected a training provider that is a government-approved training provider (Skills Assure supplier) such as Aurora Training Institute.

### AT A GLANCE



12-18 Months



On-The-Job  
Delivery



Co-Contribution  
Fee

### CAREER OPPORTUNITIES

- Community Care Worker
- Youth Support Worker
- Neighbourhood Centre Worker
- Support Worker (Community Services)
- Residential Support Worker



Proud to be a Queensland Government  
subsidised training provider



NATIONALLY RECOGNISED  
TRAINING



## Course Requirements

To achieve a CHC32015 - Certificate III in Community Services, 12 units must be completed including 5 core units and 7 elective units.

### Core Units

- CHCCCS016** Respond to client needs
- CHCCOM005** Communicate and work in health or community services
- CHCDIV001** Work with diverse people
- HLTWHS002** Follow safe work practices for direct client care
- HLTWHS006** Manage personal stressors in the work environment

### Elective Units (Select 7 elective units from below)

- BSBINM301** Organise workplace information
- BSBWOR301** Organise personal work priorities and development
- CHCADV001** Facilitate the interests and rights of clients
- CHCCCS015** Provide individualised support
- CHCCOM001** Provide first point of contact
- CHCMHS001** Work with people with mental health issues
- CHCDIS003** Support community participation and social inclusion
- CHCLEG001** Work legally and ethically

## User Choice Program

Under the User Choice program, the Queensland Government provides a public funding contribution towards the cost of training for eligible Queensland apprentices and trainees.

Aurora Training Institute is a Skills Assure supplier under this program for the delivery of this Certificate III qualification as a traineeship pathway for new and existing employees.

Students have only one opportunity for funding as an apprentice or trainee under the User Choice program. Apprenticeships and traineeships completed whilst attending school are not counted.

For more information on the User Choice program visit the Queensland Government website at <https://desbt.qld.gov.au/training/training-careers/incentives/userchoice>.

## Co-Contribution Fee

The Co-Contribution Fee under the User Choice program is dependent on the elective choice. Fees are paid at a rate of \$1.60 per nominal hour. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

The contribution fee may be paid on behalf of the student, by their employer or a third party unrelated to Aurora Training Institute.