



CERTIFICATE 3 GUARANTEE PROGRAM

# CHC32015 - Certificate III in Community Services

## Course Overview

Do you gain satisfaction out of making a positive difference in your community?

With the expected employment growth in community services over the next 5 years, there's never been a more important time to consider a career in this sector.

This qualification reflects the role of entry level community services workers who support individuals through the provision of person-centred services.

## Course Delivery

The CHC32015 - Certificate III in Community Services is delivered within 12 months.

Students can choose one of the following delivery options:

- **Classroom environment:** Weekly classroom sessions at our delivery locations; or
- **Flexible delivery:** Self-paced learning with one-on-one contact with a trainer.

## Eligibility Criteria

The Certificate 3 Guarantee program has the following eligibility requirements:

- ✔ Be a permanent resident of Queensland aged 15 years or above; and
- ✔ No longer be at school (with the exception of VET in school students); and
- ✔ Not have completed or be enrolled in a Certificate III (or higher qualification), this does not include qualifications completed at school; and
- ✔ Be an Australian or New Zealand citizen or Australian permanent resident (including humanitarian entrants), or a temporary resident with the necessary visa and work permits on the pathway to permanent residency.

## AT A GLANCE



Within 12 Months



Classroom or  
Flexible Delivery



\$24 <sup>^</sup>

## CAREER OPPORTUNITIES

- Community Care Worker
- Youth Support Worker
- Neighbourhood Centre Worker
- Support Worker (Community Services)
- Residential Support Worker





## Course Requirements

To achieve a CHC32015 - Certificate III in Community Services, 12 units must be completed including 5 core units and 7 elective units.

### Core Units

- CHCCCS016** Respond to client needs
- CHCCOM005** Communicate and work in health or community services
- CHCDIV001** Work with diverse people
- HLTWHS002** Follow safe work practices for direct client care
- HLTWHS006** Manage personal stressors in the work environment

### Elective Units

- BSBWOR301** Organise personal work priorities and development
- CHCADV001** Facilitate the interests and rights of clients
- CHCCCS015** Provide individualised support
- CHCCOM001** Provide first point of contact
- CHCMHS001** Work with people with mental health issues
- CHCDIS003** Support community participation social inclusion
- CHCLEG001** Work legally and ethically

## Certificate 3 Guarantee Program

The Certificate 3 Guarantee program is funded by the Queensland Government and supports eligible individuals to complete their first post-school Certificate III level qualification and increase their skills to move into employment, re-enter the workforce or advance their career.

Aurora Training Institute is a Skills Assure supplier for the delivery of this Certificate III qualification. As you can only access the Certificate 3 Guarantee program funding once, it is important that you consider your training options carefully and ensure they align with your chosen career pathway.

As a condition of your enrolment, you will be required to complete a student training and employment survey within three months of finishing or discontinuing your training.

For more information on the Certificate 3 Guarantee program, including eligibility requirements, subsidy information, concessional student status and program related documents, visit <https://desbt.qld.gov.au/training/training-careers/incentives/certificate3>.

### Student Contribution Fee <sup>^</sup>

The Student Contribution Fee under the Certificate 3 Guarantee program is \$2 per unit and a **total cost of \$24 (concessional and non-concessional)**. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification and will be required to be paid before training commences.