

SIT50416 Diploma of Hospitality Management





12 months



Regular Training



Flexible Delivery



\$10,500 Flexible payment options

Are you willing to be part of one of the most exciting industries in the world?

If you love people and travel, it's hard to go past a career in hospitality.

You will learn how the hospitality industry operates, how to manage and lead teams and how to establish and develop business relationships.

Whether you are currently working in the hospitality industry and want to earn a nationally recognised qualification, or you are completely fresh to hospitality, this course will cater to you.

Entry Requirements

There are no prerequisites for entry into this course.

Course Delivery

This course is delivered over 12 months with a flexible learning approach. Content is delivered online with regular trainer support sessions.

Payment Method / Cost

\$10,500. Flexible payment options are available. Contact Aurora Training Institute for further information.

Career Pathways



Department Supervisor / Manager



Hotel Manager



Restaurant Manager



Kitchen Manager



SIT50416

Diploma of Hospitality Management



Course Requirements

To achieve a Diploma of Hospitality Management 28 units must be completed including all 13 core units, all 10 general electives and 5 management electives.

Core Units:

SITXCCS007 Enhance customer service experiences
SITXMGT002 Establish and conduct business relationships

SITXWHS003 Implement and monitor work health and safety practices

SITXHRM003 Lead and manage people

SITXCOM005 Manage conflict

BSBDIV501 Manage diversity in the workplace SITXFIN003 Manage finances within a budget

BSBMGT517 Manage operational plan

SITXCCS008 Develop and manage quality customer service practices

SITXMGT001 Monitor work operations
SITXFIN004 Prepare and monitor budgets

SITXGLC001 Research and comply with regulatory requirements

SITXHRM002 Roster staff

General Electives:

SITXFSA001 Use hygienic practices for food safety
SITHIND004 Work effectively in hospitality service **

SITEEVT001 Source and use information on the events industry

SITEEVT008 Manage event staging components

SITXFSA002 Participate in safe food handling practices

BSBLDR522 Manage people performance

BSBITU306 Design and produce business documents

SITXHRM004 Recruit, select and induct staff

BSBCMM401 Make a presentation BSBADM502 Manage meetings

Management Electives:

BSBLDR523 Lead and manage effective workplace relationships

SITXHRM006 Monitor staff performance

BSBRSK501 Manage risk

BSBCRT311 Apply critical thinking skills in a team environment

BSBTWK502 Manage team effectiveness







^{**} To successfully complete SITHIND004 36 service periods must be completed.