



Higher Level Skills

SIT50416

Diploma of Hospitality Management



12 months



Flexible Delivery



Student Contribution Fee



Are you willing to be part of one of the most exciting industries in the world?

You will learn how the hospitality industry operates, how to manage and lead teams and how to establish and develop business relationships.

Whether you are currently working in the hospitality industry and want to earn a nationally recognised qualification, or you are completely fresh to hospitality, this course will cater to you.

Entry Requirements

There are no prerequisites for entry into this course.

Eligibility Criteria

To be eligible to enrol in the Higher Level Skills program, you must:

- ✓ Be aged 15 years or above and;
- ✓ Be no longer at school and;
- ✓ Be a Queensland resident permanently residing in Queensland i.e. an Australia Citizen or permanent resident or a New Zealand citizen
- ✓ Not have previously completed or currently be enrolled in a Certificate IV level qualification (or higher)

*Certificate IV Qualifications completed at secondary school are not counted

Student Contribution Fee

The Student Contribution Fee under the Higher Level Skills program is \$20 per unit and a **total cost of \$560 for non-concessional students** and \$5 per unit and a **total cost of \$140 for concessional students**. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

Career Pathways



Department
Supervisor / Manager



Hotel Manager



Restaurant Manager



Kitchen Manager

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Course Requirements

To achieve a Diploma of Hospitality Management 28 units must be completed including all 13 core units, all 10 general electives and 5 management electives

Core Units:

SITXCCS007	Enhance customer service experiences
SITXMGT002	Establish and conduct business relationships
SITXWHS003	Implement and monitor work health and safety practices
SITXHRM003	Lead and manage people
SITXCOM005	Manage conflict
BSBDIV501	Manage diversity in the workplace
SITXFIN003	Manage finances within a budget
BSBMGT517	Manage operational plan
SITXMGT001	Monitor work operations
SITXCCS008	Develop and manage quality customer service practices
SITXFIN004	Prepare and monitor budgets
SITXGLC001	Research and comply with regulatory requirements
SITXHRM002	Roster staff

General Electives:

SITXFSA001	Use hygienic practices for food safety
SITHIND004	Work effectively in hospitality service **
SITEEVT001	Source and use information on the events industry
SITEEVT008	Manage event staging components
SITXFSA002	Participate in safe food handling practices
BSBLDR522	Manage people performance
BSBITU306	Design and produce business documents
SITXHRM004	Recruit, select and induct staff
BSBCMM401	Make a presentation
BSBADM502	Manage meetings

Management Electives:

BSBLDR523	Lead and manage effective workplace relationships
SITXHRM006	Monitor staff performance
BSBRK501	Manage risk
BSBCRT311	Apply critical thinking skills in a team environment
BSBTWK502	Manage team effectiveness

** To successfully complete SITHIND004 36 service periods must be completed.



Course Delivery

The Diploma of Hospitality Management is a level five course under the Australian Qualification Framework (AQF). As such, it requires students to have, or to develop, specialised knowledge and skills for skilled/paraprofessional work and/or further learning.

Higher Level Skills is available through Recognition of Prior Learning (RPL) to eligible existing workers and/or practitioners who can demonstrate pre-existing skills, knowledge and experience gained through working and learning in this field of employment.

All applicants for the Diploma of Hospitality Management will be pre-assessed by our training professionals to determine their eligibility for Higher Level Skills through RPL.

The Diploma of Hospitality Management is delivered over a period up to 12 months with a flexible learning approach. Course duration will be individual to each student based on how many units of competency are to be completed through RPL.

Higher Level Skills Program

The Higher Level Skills Program aims to assist eligible individuals to gain the higher-level skills required to secure employment or career advancement in a priority industry or transition to university to continue their studies.

The Higher Level Skills program is funded by the Queensland Government to give eligible individuals a government subsidy toward the training costs in selected Certificate IV and above qualifications. Aurora Training Institute is a Skills Assure Supplier under this program for the delivery of this Diploma qualification.

Every student that completes or discontinues a Higher Level Skills course must complete a Student Training and Employment Survey within 3 months.

For more information on the Higher Level Skills program visit the [Queensland Government](http://www.queensland.gov.au) website at www.desbt.qld.gov.au/training where you can find Frequently Asked Questions or download the Higher Level Skills [Fact Sheet](#).