



## Apprenticeships and traineeships

# SIT30116

# Certificate III in Tourism



12 months



On the Job Delivery



Co-Contribution Fee



### The tourism industry is ever changing and exciting!

Gold Coast City is widely acknowledged as Australia's premier tourist destination! From some of Australia's best beaches, rainforests and waterways to world class theme parks, hotels and resorts; our tourism assets will provide you with an abundant and diverse range of opportunities to choose your pathway. This qualification reflects the role of individuals who use a range of well-developed tourism service, sales and operational skills.

### Course Delivery

The SIT30116 - Certificate III in Tourism is delivered over 12 months. Trainers will deliver training on the job with regular workplace visits.

### Eligibility Criteria

To be eligible to receive subsidised training under the User Choice program you must:

- ✓ Be employed in an approved apprenticeship or traineeship
- ✓ Have entered a training contract for a qualification funded by the government
- ✓ Have selected a training provider that is a pre-qualified supplier a government-approved training provider such as Aurora Training Institute.

### Career Pathways



Customer Service Agent



Adventure Tourism Guide



Booking Agent



Operations Consultant

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# SIT30116

## Certificate III in Tourism



### Course Requirements

To achieve a SIT30116 - Certificate III in Tourism 15 units must be completed including 4 core units and 11 elective units.

#### Core Units:

SITTIND001	Source and use information on the tourism and travel industry
SITXCCS006	Provide service to customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices

#### Elective Units:

BSBTEC201	Use business software applications
BSBITU306	Design and produce business documents
BSBTEC302	Design and produce spreadsheets
BSBSUS201	Participate in environmentally sustainable work practices
BSBWOR203	Work effectively with others
SIRXSL001	Sell to the retail customer
SITTTSL002	Access and interpret product information
SITTTSL005	Sell tourism products and services
SITTTSL007	Process reservations
SITXCCS002	Provide visitor information
SITXHRM001	Coach others in job skills



#### User Choice Program

Under the User Choice program, the Queensland Government provides a public funding contribution towards the cost of training for eligible Queensland apprentices and trainees.

Aurora Training Institute is a Skills Assure Supplier under this program for the delivery of this Certificate III qualification as a traineeship pathway for new and existing employees.

Students have only one opportunity for funding as an apprentice or trainee under the User Choice Program. Apprenticeships and traineeships completed whilst attending school are not counted.

For more information on the User Choice program visit the [Queensland Government](http://www.desbt.qld.gov.au/training) website at [www.desbt.qld.gov.au/training](http://www.desbt.qld.gov.au/training).

#### Co-Contribution Fee

The Co-Contribution Fee under the User Choice program is dependent on the elective choice. Fees are paid at a rate of \$1.60 per nominal hour. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification.

The contribution fee may be paid on behalf of the student by their employer or a third party unrelated to Aurora Training Institute.