



## Certificate 3 Guarantee Program

# SIT30116

## Certificate III in Tourism



Within 12 months



Classroom & Flexible Delivery



\$30\*



Proud to be a Queensland Government subsidised training provider

### The tourism industry is ever changing and exciting!

Gold Coast City is widely acknowledged as Australia's premier tourist destination! From some of Australia's best beaches, rainforests and waterways to world class theme parks, hotels and resorts; our tourism assets will provide you with an abundant and diverse range of opportunities to choose your pathway. This qualification reflects the role of individuals who use a range of well-developed tourism service, sales and operational skills.

### Course Delivery

The SIT30116 Certificate III in Tourism is delivered within 12 months. Students can choose one of the following delivery options:

- **Classroom environment:** Weekly classroom sessions at our delivery locations.
- **Flexible delivery:** Self-paced learning with one-on-one contact with a trainer.

### Eligibility Criteria\*

The Certificate 3 Guarantee Program has the following eligibility requirements:

- ✓ Be a permanent resident of Queensland aged 15 years or above, and
- ✓ No longer at school (with the exception of VET in school students) and,
- ✓ Not have completed or be enrolled in a certificate III (or higher qualification), this does not include qualifications completed at school, and
- ✓ Be an Australian or New Zealand citizen or Australian permanent resident (including humanitarian entrants), or a temporary resident with the necessary visa and work permits on the pathway to permanent residency.

### Career Pathways



Customer Service Agent



Adventure Tourism Guide



Booking Agent



Operations Consultant

LET'S GET SOCIAL



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**Course Requirements**

To achieve a SIT30116 Certificate III in Tourism 15 units must be completed including 4 core units and 11 elective units.

**Core Units:**

|            |   |
|------------|---|
| SITTIND001 | Source and use information on the tourism and travel industry |
| SITXCCS006 | Provide service to customers                                  |
| SITXCOM002 | Show social and cultural sensitivity                          |
| SITXWHS001 | Participate in safe work practices                            |

**Elective Units:**

|            |   |
|------------|---|
| SITTTSL002 | Access and interpret product information                  |
| SITXCCS002 | Provide visitor information                               |
| SITTTSL005 | Sell tourism products and services                        |
| SITTTSL007 | Process reservations                                      |
| SIRXSLS001 | Sell to the retail customer                               |
| BSBTEC201  | Use business software applications                        |
| BSBITU306  | Design and produce business documents                     |
| BSBSUS201  | Participate in environmentally sustainable work practices |
| BSBWOR203  | Work effectively with others                              |
| SITXHRM001 | Coach others in job skills                                |
| BSBTEC302  | Design and produce spreadsheets                           |



**Certificate 3 Guarantee Program**

The Certificate 3 Guarantee Program supports eligible individuals to complete their first post-school certificate III level qualification and increase their skills to move into employment, re-enter the workforce or advance their career.

Aurora Training Institute is a Skills Assure Supplier for the delivery of this Certificate III qualification. As you can only access the Certificate 3 Guarantee Program funding once, it is important that you consider your training options carefully and ensure they align with your chosen career pathway.

As a condition of your enrolment, you will be required to complete a student training and employment survey within three months of finishing or discontinuing your training.

For more information on the Certificate 3 Guarantee Program, including eligibility requirements, subsidy information, concessional student status and program related documents, visit [www.desbt.qld.gov.au/training/providers/funded/certificate3](http://www.desbt.qld.gov.au/training/providers/funded/certificate3).

**Student Contribution Fee**

The Student Contribution Fee under the Certificate 3 Guarantee Program is \$2 per unit and a **total cost of \$30 (concessional and non-concessional)**. This fee represents the total cost to the student to enrol, undertake training and be awarded the qualification and will be required to be paid before training commences.