



VET in Schools

SIT20316

Certificate II in Hospitality



Within 6 - 12 months



Classroom Delivery



No Contribution



Proud to be a Queensland Government subsidised training provider

This career path can take you to experience new countries, cultures and people!

Every country in the world has a hospitality industry.

The SIT20316 - Certificate II in Hospitality provides you with the basic practical skills and knowledge to get you started with confidence. Learning about customer service, food and beverage, gaming and accommodation can all help you on your way. There are so many opportunities within this industry!

Course Delivery

The SIT20316 - Certificate II in Hospitality is delivered within 6 - 12 months. Training and assessment will be delivered in weekly classroom sessions at the school.

Eligibility Criteria

To be eligible to enrol in the VET in Schools program, you must:

- ✓ Be enrolled at school (year 10, 11 or 12)
- ✓ Be resident in Queensland
- ✓ Be an Australian or New Zealand Citizen, or Australian permanent resident (including humanitarian entrants), or a temporary resident with the necessary visa and work permits on the pathway to permanent residency.
- ✓ Have not already exhausted Certificate II VETiS funding

QLD State Government VETiS funding is only available for one Certificate II qualification for each student.

Career Pathways



Bar Attendant



Front Office Assistant

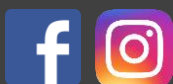


Café Attendant



Food and Beverage Attendant

LET'S GET SOCIAL



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Course Requirements

To achieve a SIT20316 - Certificate II in Hospitality 12 units must be completed including 6 core units and 6 elective units.

Core Units:

BSBWOR203	Work effectively with others
SITHIND002	Source and use information on the hospitality industry
SITHIND003	Use hospitality skills effectively [^]
SITXCCS003	Interact with customers
SITXCOM002	Show social and cultural sensitivity
SITXWHS001	Participate in safe work practices

Elective Units:

BSBCMM201	Communicate in the workplace
SITXFSA001	Use hygienic practices for food safety
SITHFAB001	Clean and tidy bar areas [*]
SITHFAB002	Provide responsible service of alcohol
SITHFAB004	Prepare and serve non-alcohol beverages ^{*#}
SITHFAB005	Prepare and serve espresso coffee [*]

^{*}prerequisite unit is SITXFSA001 Use hygienic practices for food safety

[^]students are required to complete 12 service periods

[#]students are required to complete 3 service periods



Vocational Education and Training in Schools (VETiS) Program

The VETiS program is funded by the Queensland Government to give eligible students funding to complete a Certificate I or II level qualification while attending secondary school.

VETiS qualifications can be undertaken in years 10, 11 and 12, and may provide credit towards the Queensland Certificate of Education.

Aurora Training Institute is a Skills Assure Supplier under this program for the delivery of this Certificate II qualification.

As students can only access the VET in Schools subsidy once, it is important that you consider and compare your training options to ensure they align with your chosen career pathway.

Every student that completes or discontinues a VET in Schools course must complete a Student Training and Employment Survey within 3 months.

For more information on the VETiS program visit the [Queensland Government](http://www.queensland.gov.au) website at www.desbt.qld.gov.au/training where you can find Frequently Asked Questions or download the VETiS [Fact Sheet](#).

Fees

There are no student fees applicable for this course.