



Fee for Service

SIR30216

Certificate III in Retail



12 months



Regular Training



Classroom & Flexible Delivery



\$950

Modern businesses are not just about boring paper jobs!

Use this qualification to gain knowledge about the retail industry, and then take your skills off the page and put them towards an exciting career!

Course Delivery

The SIR30216 - Certificate III in Retail is delivered within 12 months. Students can choose one of the following delivery options:

- **Classroom environment:** Weekly classroom sessions at our delivery locations (*conditional on minimum numbers*).
- **Flexible delivery:** Self-paced learning with one-on-one contact with a trainer.

Course Requirements

To achieve a SIR30216 - Certificate III in Retail, 13 units must be completed including 8 core and 5 elective units.

Core Units:

SIRXCEG001	Engage the customer
SIRXCEG002	Assist with customer difficulties
SIRXCEG003	Build customer relationships and loyalty
SIRXCOM002	Work effectively in a team
SIRXIND001	Work effectively in a service environment
SIRXRSK001	Identify and respond to security risks
SIRXSLS001	Sell to the retail customer
SIRXWHS002	Contribute to workplace health and safety

Elective Units:

SIRRINV001	Receive and handle retail stock
SIRRRTF001	Balance and secure point of sale terminal
SIRRMER001	Produce visual merchandising displays
CHCDIV001	Work with diverse people
SIRXPDK001	Advise on products and services

Career Pathways



Retail supervisor



Sales Assistant



Customer Service Representative



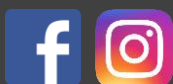
Shop Assistant



Payment Options

Deposit of \$475 upon enrolment and payment of balance due twelve (12) weeks later.

LET'S GET SOCIAL



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