

CHC52015 Diploma of Community Services











12 months

Regular Training

Flexible Delivery

\$10,500 Flexible payment options

Are you ready to make a difference?

Gain specialised skills in community services and prepare yourself for the role of supervisor or manager.

This qualification reflects the roles of community services and case management workers involved in the managing, coordinating and/or delivery of person-centred services to individuals, groups and communities.

Entry Requirements

There are no prerequisites for entry into this course.

Course Delivery

This course is delivered over 12 months with a blended delivery model. Training and assessment will be delivered online and in the workplace. Students will need to complete at least 100 hours of work placement.

Payment Method / Cost

\$10,500. Flexible payment options are available. Contact Aurora Training Institute for further information.

Career Pathways



Community Services Worker



Neighbourhood Centre Worker



Case manager



Community
Development Officer





CHC52015 **Diploma of Community Services**



Course Requirements

To achieve a Diploma of Community Services 16 units must be completed including 8 core units and 8 elective units. Choose either the case management electives or general electives.

Core Units:

CHCCCS007 Develop and implement service programs CHCCOM003 Develop workplace communication strategies

CHCDEV002 Analyse impacts of sociological factors on clients in community work and services*

CHCDIV003 Manage and promote diversity

CHCLEG003 Manage legal and ethical compliance

Facilitate workplace debriefing and support processes CHCMGT005 CHCPRP003 Reflect on and improve own professional practice

HLTWHS004 Manage work health and safety

Elective Units:

Case Management Electives

CHCCCS004 Assess co-existing needs

CHCCSM004 Coordinate complex case requirements

CHCCSM005 Develop, facilitate and review all aspects of case management

CHCCSM006 Provide case management supervision CHCMHS001 Work with people with mental health issues

CHCMHS011 Assess and promote social, emotional and physical wellbeing

BSBWOR502 Lead and manage team effectiveness BSBWOR403 Manage stress in the workplace

General Electives

CHCCDE011 Implement community development strategies

CHCCCS009 Facilitate responsible behaviour CHCCCS019 Recognise and respond to a crisis

CHCADV002 Provide advocacy and representation services CHCMHS001 Work with people with mental health issues

CHCMHS011 Assess and promote social, emotional and physical wellbeing

BSBWOR502 Lead and manage team effectiveness BSBWOR403 Manage stress in the workplace







^{*} This unit includes 100 hours of work within a community services workplace.