

# CHC22015 Certificate II

# in Community Services

#### **Course Overview**

Are you looking to get started in a career helping others?

The community services sector in Australia is forecasting enormous job growth over the next 5 years.

This qualification may be used as a pathway for workforce entry as a community services worker providing first point of contact and assisting individuals in meeting their immediate needs.

It also equips you with practical skills and knowledge to support diverse clients and make a real difference in your community.

## Mode of delivery and training arrangements

- Classroom: Weekly classroom sessions are held at our delivery locations
- Online

## **Eligibility Criteria**

Eligible Students must meet the following criteria:

- Be enrolled at school (year 10, 11 or 12)
- Be resident in Queensland
- Be an Australian or New Zealand Citizen, or Australian permanent resident (including humanitarian entrants), or a temporary resident with the necessary visa and work permits on the pathway to permanent residency.
- Have not already exhausted Career READY funding

Not eligible? Contact us on 1300 936 864 to discuss other options.



**Duration: 6 months** 



**Classroom and Online** 



No Fees



Weekly classroom sessions

#### **Career Opportunities:**

- Communication & interpersonal
- Digital literacy & technology proficiency and sustainability awareness
- Critical thinking & problemsolving



# For more information scan here





### **Course Requirements**

To achieve a CHC22015 Certificate II in Community Services, 9 units must be completed including 5 core units and 4 elective units.

Core Units	
CHCDIV001	Work with diverse people
СНССОМ001	Provide first point of contact
СНССОМ005	Communicate and work in health or community services
HLTWHS001	Participate in workplace health and safety
BSBWOR202	Organise and complete daily work activities

Elective Units	
FSKLRG09	Use strategies to respond to routine workplace problems
FSKRDG10	Read and respond to routine workplace information
HLTWHS006	Manage personal stressors in the work environment
BSBTWK201	Work effectively with others

#### **Career READY**

The Career READY Program is funded by the Queensland Government to give eligible students funding to complete a Certificate I or II level qualification while attending secondary school.

Career READY qualifications can be undertaken in years 10, 11 and 12, and may provide credit towards the Queensland Certificate of Education.

Aurora Training Institute is a Skills Assure Supplier under this program for the delivery of this qualification.

QLD State Government Career READY Program is only available for one Certificate II qualification for each student.

As students can only access the Career READY Program subsidy once, it is important that they consider and compare their training options to ensure they align with their chosen career pathway.

Every student that completes or discontinues a Career READY Program, must complete a Student Training and Employment Survey within 3 months.

#### **Fees**

There are no student fees applicable for this course.

Information on the Career READY program is on the Queensland Government website at: <a href="https://www.qld.gov.au/education/training/subsidies/career-ready">https://www.qld.gov.au/education/training/subsidies/career-ready</a>

For more information about how and when Co contribution fees are charged and collected, available student support services and assessment methods, please refer to the Student Handbook which is available on our website.

https://aurora.edu.au/wp-content/uploads/2025/08/QLD ATI-Student-Handbook-V4.pdf

